



## AMOUNT OF DEPOSIT REQUIRED?

- For an “Attended Funeral” we ask that all Third-Party Fees are paid prior to the funeral date.
- For a “Direct Cremation”, we require the full amount paid prior to the cremation date.
- If a claim is being made from the DWP Funeral Expenses Fund we require all items not covered by the fund to be paid in full prior to the funeral.

## WHEN THE DEPOSIT AND FINAL BALANCE MUST BE PAID?

For an “Attended Funeral” we ask that all Third-Party Fees are paid up to 48 hours prior to the funeral date. The remaining amount of the Funeral Account is invoiced in the week after the funeral service. Payment in full is required within 7 days from the invoice date.

For a “Direct Cremation”, we require the full amount paid up to 48 hours prior to the cremation date.

If a claim is being made from the DWP Funeral Expenses Fund we require all items not covered by the fund to be paid in full prior to the funeral.

## WHAT ARE THE PAYMENT OPTIONS?

- We will provide you with a full written Estimate of Charges after the funeral arrangements. We will advise you if you add any additional item or services after this that incurs a cost.
- We accept payment by debit/credit card or bank transfer.
- We accept payment from the Government Funeral Expenses Payment (DWP). We require that this is applied for prior to a funeral date being booked. We will advise you that this does not usually cover the full cost of a funeral and the additional amount will be payable by our client under the same terms and conditions.
- For an “Attended Funeral”, Payment can be made in full prior to the funeral but this is not required by us.
- Where a Third Party requires a deposit to be paid (such as monumental masons etc.) This will need to be paid as per their terms and conditions and we will advise you accordingly.
- We can invoice directly to a solicitor or bank (providing they can and agree to make payment within our Terms and Conditions).
- We can accept a wide variety of different Life Assurance policies as well as a number of different Funeral Plan providers.
- Any items ordered after the production of the Funeral Invoice will be charged on a “Sundry Invoice” and will require payment in full prior to the order being made.
- Any items ordered by someone other than our client (such as flowers) will be payable on ordering.
- If we do not receive any payment by the due date, we may charge interest to you on the overdue amount at the rate of 8% a year above the base lending rate of the Bank of England. This interest shall accrue on a daily basis from the due date until the date of actual payment of the overdue amount, whether before or after judgment. If we decide to charge interest, you must pay us interest together with any overdue amount.