

COMPARE OUR SERVICE & COSTS

We are so confident in the level of service and cost we offer to our families that we have compared our unrestricted funeral services against the larger National Companies' low-cost restricted options.

This information is available on the websites and can be easily found when researching funeral costs and service.

If a service or item is marked as not allowed this means you cannot use the lower cost restricted option. If you cannot adhere to the companies restrictions you will have to choose another package or funeral provider.

All costs and services are correct as of 15th July 2022

COOP FUNERALCARE National Company

Paignton, Torquay, Newton Abbot
J & K Davey Funeralcare
Hallett & Perring Funeralcare

ESSENTIAL FUNERAL

This is Coop Funeralcare's Essential Funeral Package.

It is the lowest cost attended funeral package Coop offer. If a family cannot adhere to any of the restrictions below they cannot use this package

KATIE MILLS FUNERAL SERVICE

Independent Business

Including:
Direct Cremation Torbay

STANDARD SERVICE

This is our standard unrestricted service. This is what all our families expect from us no matter what kind of funeral they require.

We do not use packages so families are free to add and service or option.

FUNERAL PARTNERS National Company

Maunders
Torbay & District
Drakes

BASIC FUNERAL

This is Funeral Partner's Basic Package.

It is the lowest cost attended funeral package Funeral Partners offer. If a family cannot adhere to any of the restrictions below they cannot use this package

FUNERAL DIRECTOR SERVICES

COOP ESSENTIAL FUNERAL

KATIE MILLS STANDARD SERVICE

FUNERAL PARTNERS BASIC

Bringing the person into care during the companies normal office hours	✓	✓	✓
Bringing the person into care outside of the companies normal office hours	✓	✓	✓ Additional £95 for outside of office hours
Daily care and dressing in their own clothes or a gown	✓	✓	✓
Provision of a basic coffin	✓	✓	✓
Choice of any coffin	✗ No choice permitted	✓	✗ No choice permitted
Professional services, advice, guidance and liaising with third parties	✓	✓	✓
Visiting the person in a Chapel of Rest during the companies office hours	✓	✓	✓
Visiting the person in a Chapel of Rest Outside of the companies office hours	✗ Not permitted	✓	✓ Not stated if possible or charged for
Option for the funeral director to arrange floral tributes	✗ Not permitted	✓	✓
Option for the funeral director to arrange a printed Order of Service	✗ Not permitted	✓	✓

DAY OF THE FUNERAL

COOP ESSENTIAL FUNERAL

KATIE MILLS STANDARD SERVICE

FUNERAL PARTNERS BASIC

Client choice of the date and time of the funeral service	✗ No client choice of date and time. You will be given a selection of times and dates of the funeral director's choosing	✓	✗ No client choice of date and time of the funeral
No maximum time limit after death when the funeral must take place	✗ Funeral must be held within 14 days after death	✓	✓ Not stated
Add a separate or additional service prior, such as a church service	✗ Not permitted	✓	✗ Not permitted
Transport to the crematorium in hearse	✓ Stated a "Suitable Ceremonial Vehicle"	✓	✓
Funeral director and team on the day	✓	✓	✓
Professional ceremonial team provided to carry the coffin	✗ The coffin will not be carried by Coop staff. Family can carry the coffin or they will use a wheeled bier	✓	✓
Special route for the hearse can be added	✗ Straight to crematorium or cemetery only	✓	✗ Straight to crematorium or cemetery only
Additional limousines or alternative cars can be added	✗ Not permitted	✓	✗ Not permitted

FINANCIAL & PAYMENT REQUIREMENTS

COOP ESSENTIAL FUNERAL

KATIE MILLS STANDARD SERVICE

FUNERAL PARTNERS BASIC

Discount available when arranging the funeral	✓ Correct at July 2022 £50 Coop Member Discount	✓ Our Heroes Discount for Armed Forces Families & Blue Light Card Holders £175 Discount	✓ Not stated
No deposit requirement	✗ 50% of the total estimated funeral cost within 48 hours of making the funeral arrangements.	✓ We do not charge a deposit for our Professional Services, in some cases some Third Parties may require payment in advance	✗ 50% of the total Funeral Director's Charges plus 100% of the costs for Disbursements (third party fees) and 100% of Other Products & Services
No Credit Check	✗ Coop may conduct a soft credit check, which means you may need to pay the funeral cost in full before the funeral takes place	✓ We do not conduct a credit check on our families	✓ Not stated
DWP Funeral Expenses Payment accepted	✓ You will still need to pay the deposit amounts as stated above	✓	✓ You will still need to pay the deposit amounts as stated above

THIRD PARTY FEES

These fees are charged in addition to any funeral director's fees. They are paid by the funeral director on your behalf. Below are some example fees for a cremation service at Torquay Crematorium

Torquay Crematorium Fee	£1,069	£1,069	£1,069
Doctors Fee (if required)	£82	£82	£82
Celebrant or Minister Fee	£206	£206	£206

ESTIMATED COSTS

Correct as of July 2022

	COOP ESSENTIAL FUNERAL	KATIE MILLS STANDARD SERVICE	FUNERAL PARTNERS BASIC
Funeral Director or Package Fee	£1,895	£1,995	£1,750
Third Party Fee Total	£1,357	£1,357	£1,357
ESTIMATED TOTAL Without qualified discounts	£3,252	£3,352	£3,107
DISCOUNT POSSIBLE	- £50	- £175	unknown
ESTIMATED TOTAL With qualified discounts	£3,202	£3,177	£3,107

The information and details produced in this comparison are correct as per the mentioned companies' websites as of 15th July 2022. If accessing this comparison at a later date, please check if there has been changes to either pricing or service levels on any of the companies websites.

The companies compared here are Coop Funeralcare (a trading name of Funeral Services Ltd.), Funeral Partners Ltd. and Katie Mills Independent Funeral Service.