

## COMPARE OUR SERVICE & COSTS

In this comparison we have compared our Standard Service against two National Companies comparable packages.

To match our standard service we have used the National Companies lowest cost unrestricted choice package where you can choose all the options and tailor make the perfect service. All costs and services are correct as of 15th July 2022

### Comparison example

To keep all of the comparison below the same we have not included any embalming or limousines and based the coffin cost on the lowest priced coffin available

## COOP FUNERALCARE

National Company

Paignton, Torquay, Newton Abbot  
J & K Davey Funeralcare  
Hallett & Perring Funeralcare

### TAILORED FUNERAL

This is Coop Funeralcare's Tailored Funeral Package.

If a family cannot adhere to any of the restrictions in the Coop Essential Package and need to "upgrade", this is they package they would use.

## KATIE MILLS FUNERAL SERVICE

Independent Business

Including:  
Direct Cremation Torbay

### STANDARD SERVICE

This is our standard unrestricted service. This is what all our families expect from us no matter what kind of funeral they require.

We do not use packages so families are free to add and service or option.

## FUNERAL PARTNERS

National Company

Maunder's  
Torbay & District  
Drakes

### FULLY FLEXIBLE

This is Funeral Partner's Fully Flexible Funeral Package.

Although unlike the Coop they have packages in between the Basic and the Fully Flexible this is the only one where you can choose every element.

FUNERAL DIRECTOR SERVICES	COOP TAILORED FUNERAL	KATIE MILLS STANDARD SERVICE	FUNERAL PARTNERS FULLY FLEXIBLE FUNERAL
Bringing the person into care during the companies normal office hours	✓	✓	✓
Bringing the person into care outside of the companies normal office hours	✓	✓	✓
Daily care and dressing in their own clothes or a gown	✓	✓	✓
Provision of a basic coffin	✓	✓	✓
Choice of any coffin	Prices from £450	Prices from £375	Prices from £275
Professional services, advice, guidance and liaising with third parties	✓	✓	✓
Visiting the person in a Chapel of Rest during the companies office hours	✓	✓	✓
Visiting the person in a Chapel of Rest Outside of the companies office hours	9am - 8pm 7 days a week	✓	Not stated if possible or charged
Option for the funeral director to arrange floral tributes	✓	✓	✓
Option for the funeral director to arrange a printed Order of Service	✓	✓	✓
DAY OF THE FUNERAL	COOP TAILORED FUNERAL	KATIE MILLS STANDARD SERVICE	FUNERAL PARTNERS FULLY FLEXIBLE FUNERAL
Client choice of the date and time of the funeral service	✓	✓	✓
No maximum time limit after death when the funeral must take place	✓	✓	✓
Add a separate or additional service prior, such as a church service	✓	✓	✓
Transport to the crematorium in hearse	✓	✓	✓
Funeral director and team on the day	✓	✓	✓
Professional ceremonial team provided to carry the coffin	✓	✓	✓
Special route for the hearse can be added	✓	✓	✓
Additional limousines or alternative cars can be added	✓	✓	£200 removed from cost of package as no limousine in this comparison
FINANCIAL & PAYMENT REQUIREMENTS	COOP TAILORED FUNERAL	KATIE MILLS STANDARD SERVICE	FUNERAL PARTNERS FULLY FLEXIBLE FUNERAL
Discount available when arranging the funeral	✓ Correct at July 2022 £75 Coop Member Discount	✓ Our Heroes Discount for Armed Forces Families & Blue Light Card Holders £175 Discount	✓ Not stated
No deposit requirement	✗ 50% of the total estimated funeral cost within 48 hours of making the funeral arrangements.	✓ We do not charge a deposit for our Professional Services, in some cases some Third Parties may require payment in advance	✗ 50% of the total Funeral Director's Charges plus 100% of the costs for Disbursements (third party fees) and 100% of Other Products & Services
No Credit Check	✗ Coop may conduct a soft credit check, which means you may need to pay the funeral cost in full before the funeral takes place	✓ We do not conduct a credit check on our families	✓ Not stated
DWP Funeral Expenses Payment accepted	✓ You will still need to pay the deposit amounts as stated above	✓	✓ You will still need to pay the deposit amounts as stated above
THIRD PARTY FEES	These fees are charged in addition to any funeral director's fees. They are paid by the funeral director on your behalf. Below are some example fees for a cremation service at Torquay Crematorium		
Torquay Crematorium Fee	£1,069	£1,069	£1,069
Doctors Fee (if required)	£82	£82	£82
Celebrant or Minister Fee	£206	£206	£206
ESTIMATED COSTS	Correct as of July 2022		
Comparison example	Funeral Partners include both a limousine and embalming in their Fully Flexible Package so the cost of these have been removed to keep the comparisons equal.		
	COOP TAILORED FUNERAL	KATIE MILLS STANDARD SERVICE	FUNERAL PARTNERS FULLY FLEXIBLE
Funeral Director or Package Fee	£2,250	£1,720	£2,595
Lowest Coffin Cost	£450	£375	£275
Limousine & embalming removed	N/A	N/A	- £320
Third Party Fee Total	£1,357	£1,357	£1,357
ESTIMATED TOTAL Without qualified discounts	£4,057	£3,452	£3,632
DISCOUNT POSSIBLE	- £75	- £175	unknown
ESTIMATED TOTAL With qualified discounts	£3,982	£3,277	£3,632

The information and details produced in this comparison are correct as per the mentioned companies' websites as of 15th July 2022. If accessing this comparison at a later date, please check if there has been changes to either pricing or service levels on any of the companies websites.

The companies compared here are Coop Funeralcare (a trading name of Funeral Services Ltd.), Funeral Partners Ltd. and Katie Mills Independent Funeral Service.